Paradigm Software, L.L.C.
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PARADIGMSOFTWARE
The Standard in Weighing Software

Job Title: Implementation Specialist   **Location:**   Cockeysville, MD

About the Position:

A technical position responsible for the implementation and training of our software and applicable hardware throughout the weighing industry. The position entails providing technical support for our clients on the use and daily operation of our software. Travel (approximately 20 to 50 days per year) is required with this position. The position requires solid project management, organization, and communication skills, the ability to work independently to solve support issues, and a teamwork mentality to work closely with management, other support/implementation/business development specialists, developers, and clients to provide analysis skills supporting products developed and sold exclusively by Paradigm Software, LLC.

Responsibilities:

- Perform challenging software installations.
- Manage projects from start to finish.
- Multi-task on multiple installations/projects concurrently.
- Diagnose, troubleshoot, and resolve problems and other tasks at a very high degree of accuracy and speed.
- Perform technical training to small groups of people (1-20).
- Work with other staff members to improve, streamline, and enhance installation procedures.
- Test, verify, and perform verification procedures on the software.
- Create specifications for program modifications, enhancements, and fixes for the software.
- Perform any other duties as needed as specified by management.
- Perform advanced technical, research and analysis skills and ability to build effective alliances.

Key Qualifications:

- Project Management
- Excellent written and oral communication skills and client-oriented focus
- Relational Database Management (SQL Server)
- Strong commitment to high quality work and timely deliverables
- Strong technical, analysis, debugging and problem resolution skills
- Ability to independently keep abreast and learn new technology
- Ability to handle multiple priorities at same time
- Ability to work under pressure and with other highly talented technicians

About us:

For over 30 years, Paradigm Software, L.L.C. has remained at the forefront of the weighing industry, delivering cutting-edge software solutions. By joining our team, you'll become part of a company that prioritizes leveraging the most advanced technologies available, supported by a team of highly skilled industry experts.   At Paradigm Software, LLC, we're committed to promoting equal opportunities in the workplace, and we welcome candidates from diverse backgrounds.